Quality Assurance Manager (QAM) Workshop

Workshop description
This 1 Day workshop provides a comprehensive overview of the role and responsibilities of the Quality Assurance Manager

Course content:
- Review of Quality Assurance concepts
- Comparison of Quality Assurance and Quality Control detailing the importance of both and how they work together
- Overview of statistical Quality Control and the concepts of quality improvement process
- Discussion on the development and management of audit checklists
- Overview of risk management as it pertains to and integrates with quality assurance
- Explanation of managing compliance and noncompliance events
- What to look for when assessing corrective and preventive actions
- Discussion on the proper management of records and documents within the Quality Assurance program
- Discussion on the importance of proper reporting protocols within the Quality Assurance program.
- Overview of issues when dealing with the regulator
- Discussion of what to keep in mind when managing an audit team
- Review of Day-to-Day responsibilities for the Quality Assurance Manager
- How to deal with external audits

Cost:
- $650 – regular price
- $520 – for CCAA partners

Register for Quality Assurance Manager Workshop

Outcome:
Upon the successful completion of this virtual workshop, participants will possess a thorough understanding of the key elements of the roles and responsibilities of a Quality Assurance Manager

Any Questions?
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